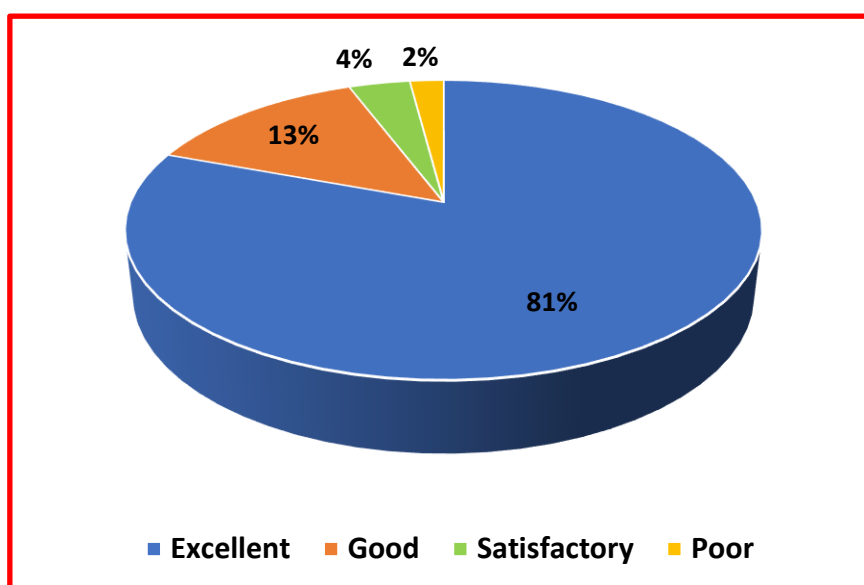


Deshabandhu Mahavidyalaya, Chittaranjan
Students' Feedback Analysis and Action Taken (2021-22)

A feedback form was designed to make a survey of the institutional feedback. The feedback was collected from the even semester students. Total 243 numbers of students of the college submitted their honest feedback. Based on that, the statistical analysis was performed.

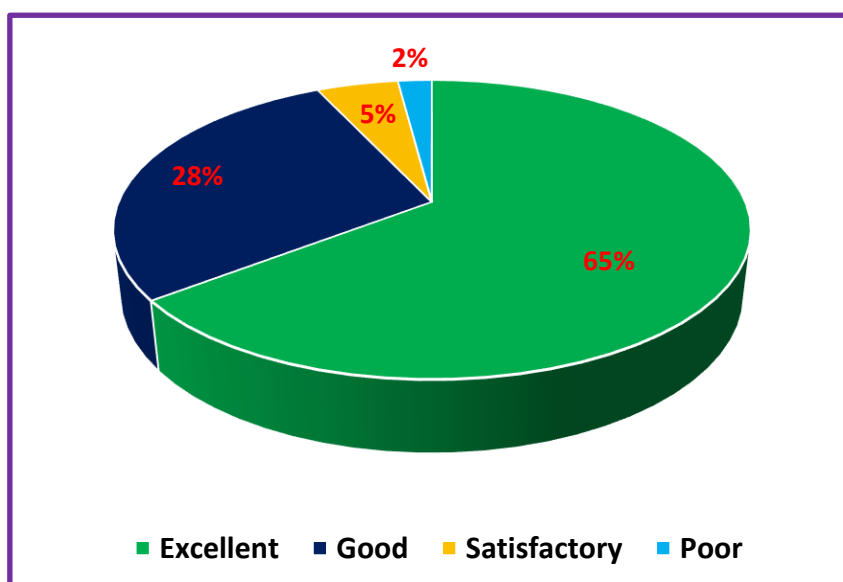
1. The approach of a teacher towards teaching

Excellent	Good	Satisfactory	Poor	Total
196	33	9	5	243



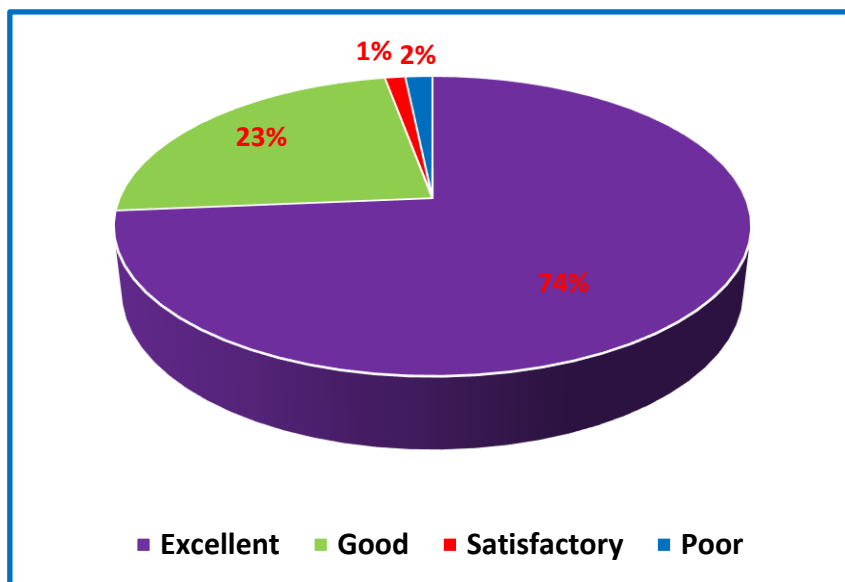
2. Punctuality in taking classes

Excellent	Good	Satisfactory	Poor	Total
157	69	12	5	243



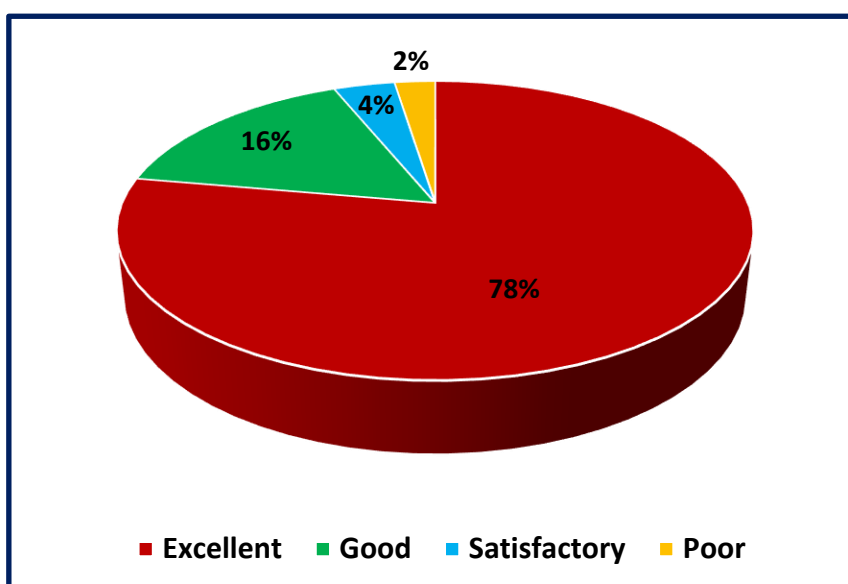
3. Extent of coverage of syllabus

Excellent	Good	Satisfactory	Poor	Total
179	57	3	4	243



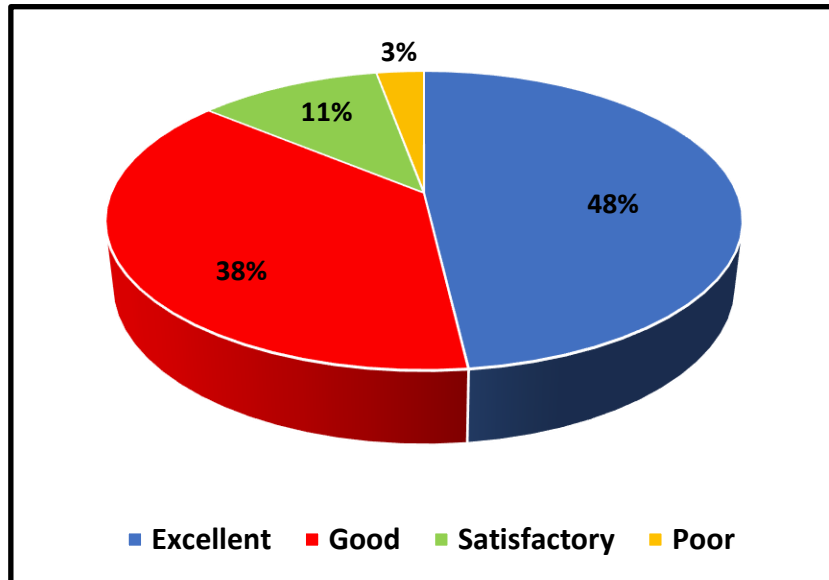
4. Teachers' communication skills

Excellent	Good	Satisfactory	Poor	Total
189	39	9	6	243



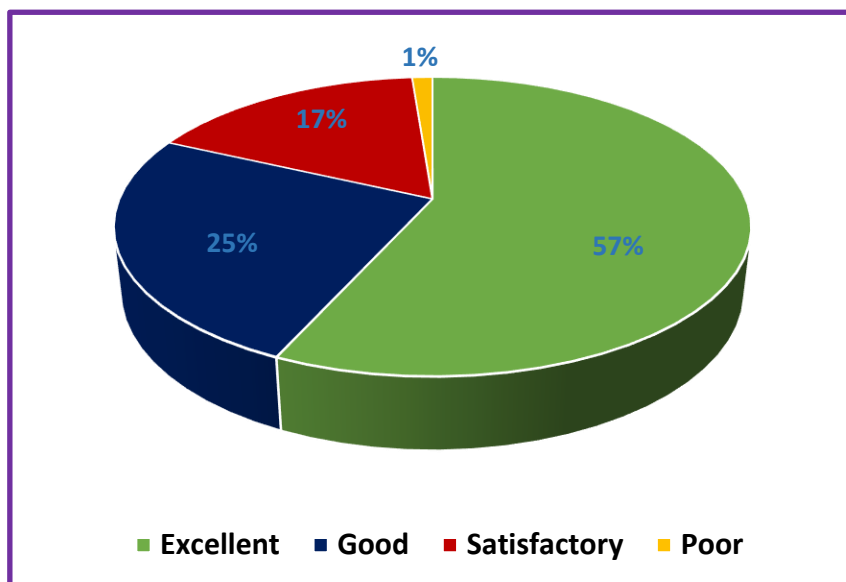
5. Ability to include latest developments in the subject taught

Excellent	Good	Satisfactory	Poor	Total
117	92	27	7	243



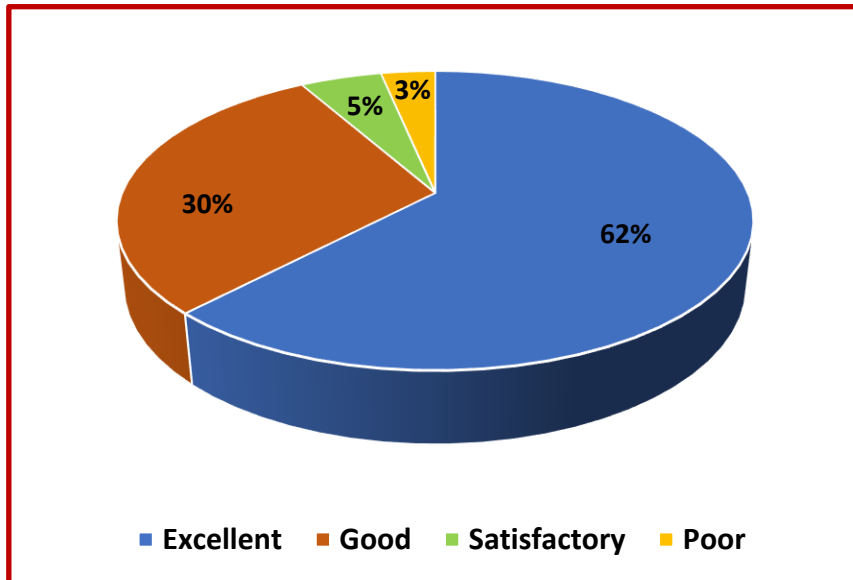
6. Use of innovative methods of teaching

Excellent	Good	Satisfactory	Poor	Total
138	61	41	3	243



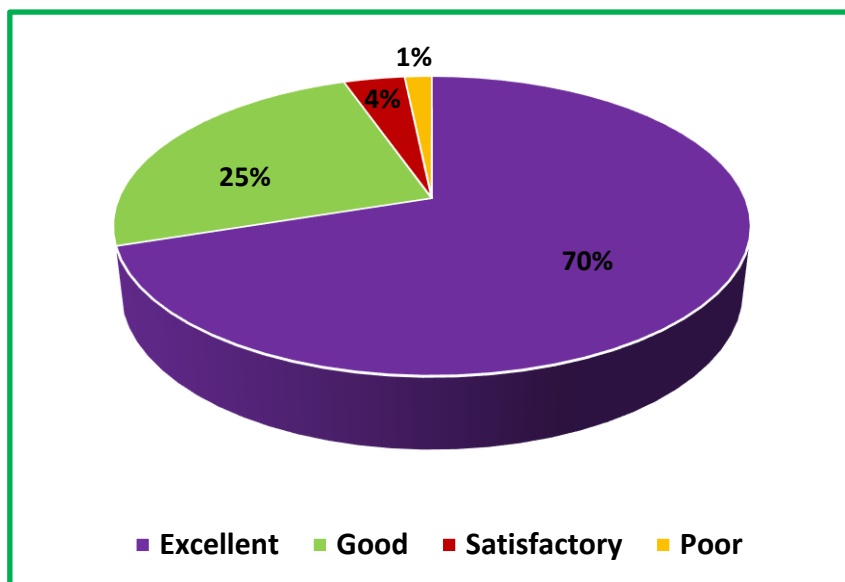
7. Ability to clarify doubts

Excellent	Good	Satisfactory	Poor	Total
151	72	12	8	243



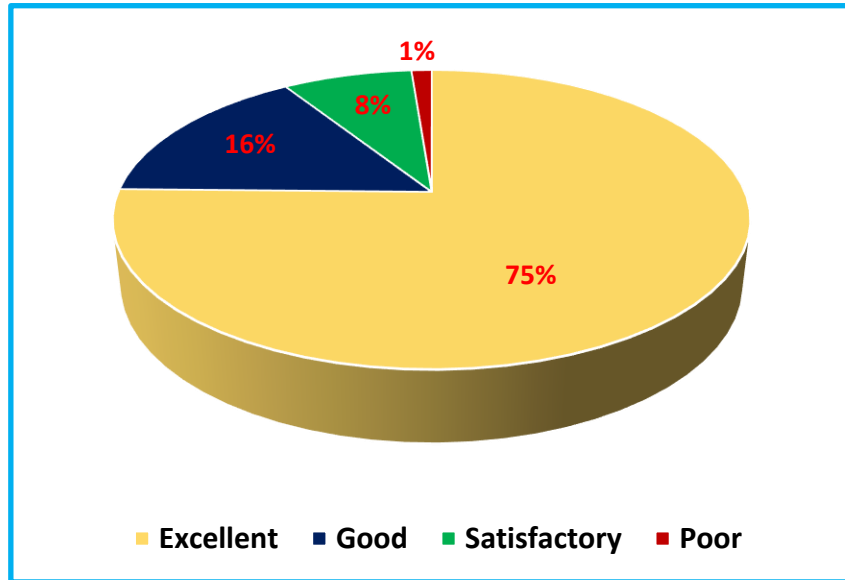
8. Attendance record of the students is maintained by the teacher

Excellent	Good	Satisfactory	Poor	Total
170	60	9	4	243



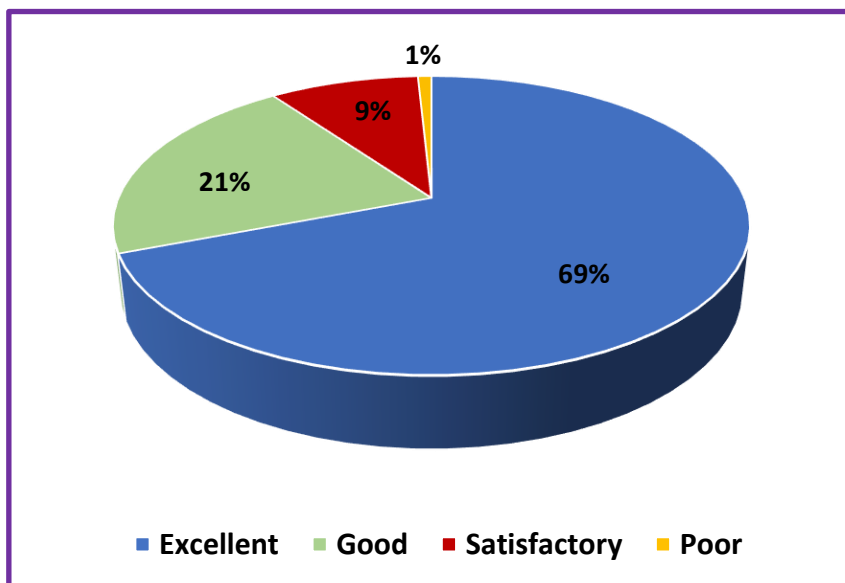
9. The teacher informs the students about the learning objectives and course outcomes

Excellent	Good	Satisfactory	Poor	Total
183	38	19	3	243



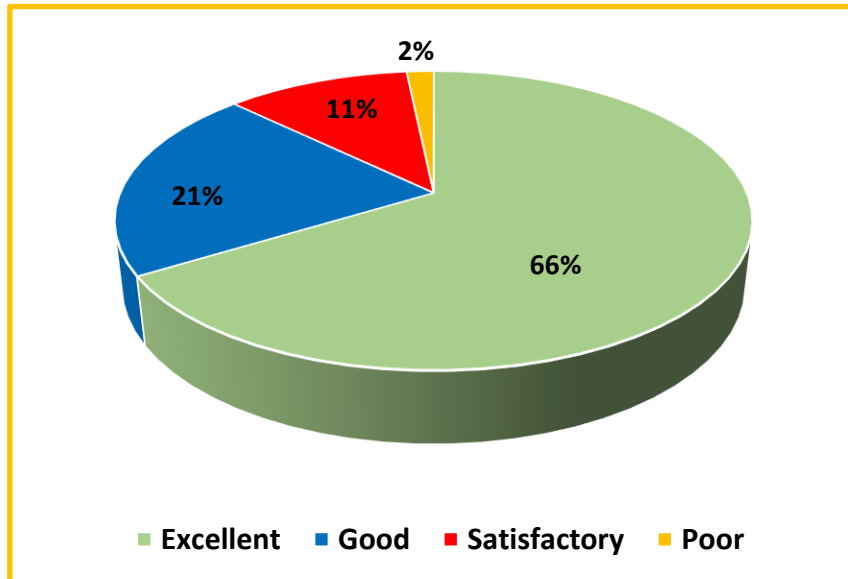
10. The teacher guides the students for their overall personality development and ease in use of ICT based methods of teaching

Excellent	Good	Satisfactory	Poor	Total
168	51	22	2	243



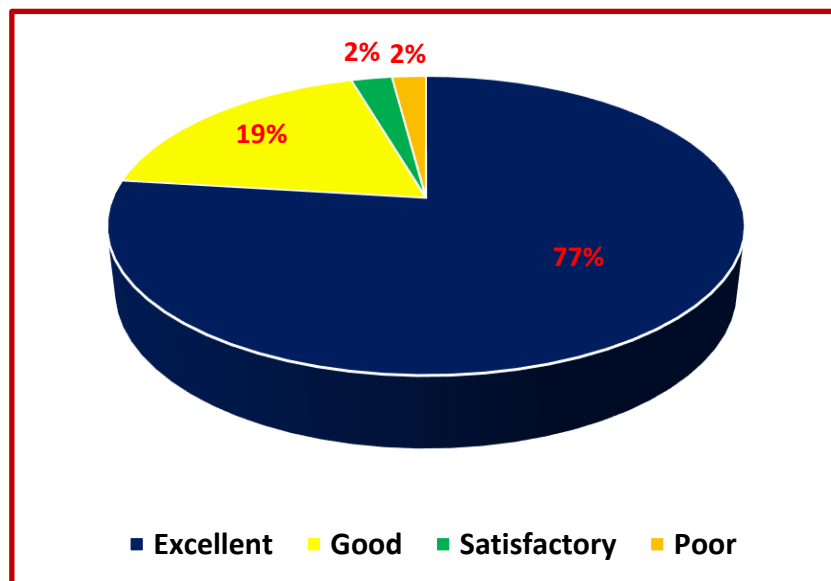
11. The internal evaluation process adopted by the teacher is fair and unbiased

Excellent	Good	Satisfactory	Poor	Total
161	51	27	4	243



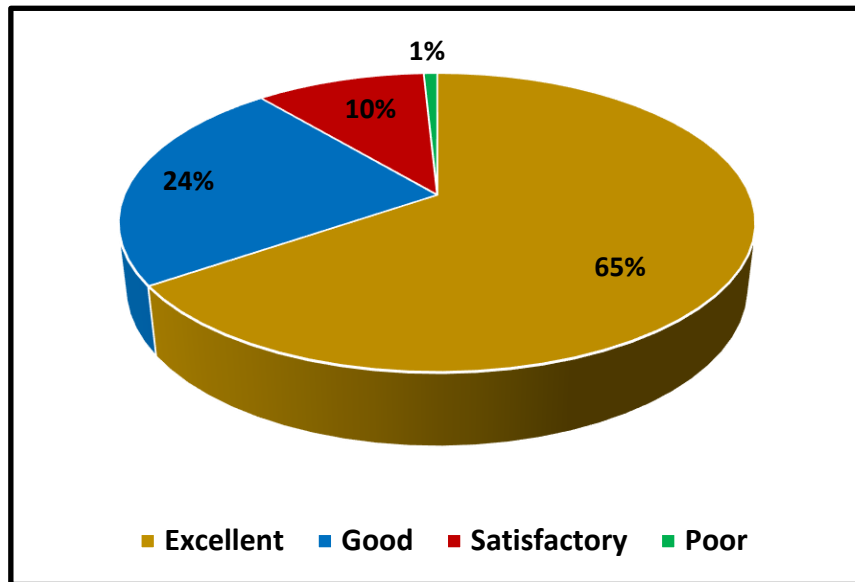
12. The teachers' attitude towards students' is friendly and helpful and facilitates the students to overcome their weakness

Excellent	Good	Satisfactory	Poor	Total
187	45	6	5	243



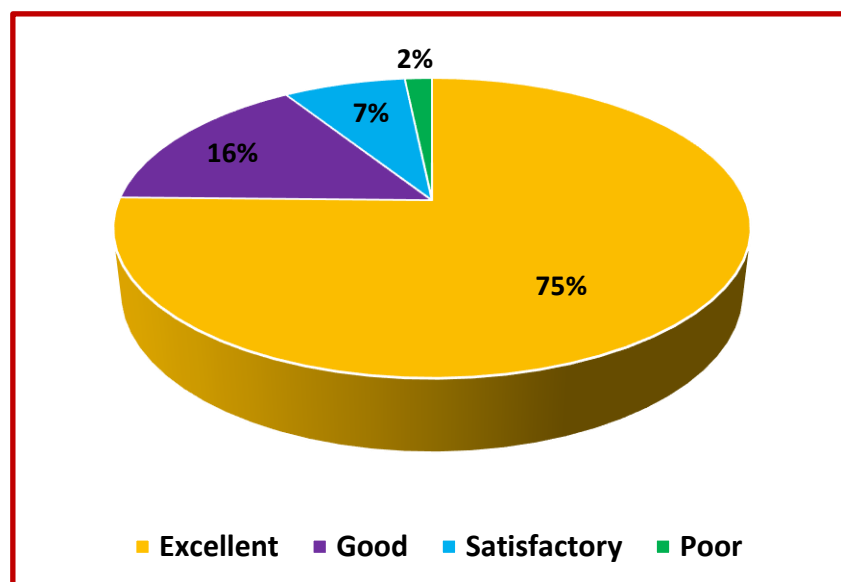
13. The teacher uses student-centric method of teaching

Excellent	Good	Satisfactory	Poor	Total
159	57	25	2	243



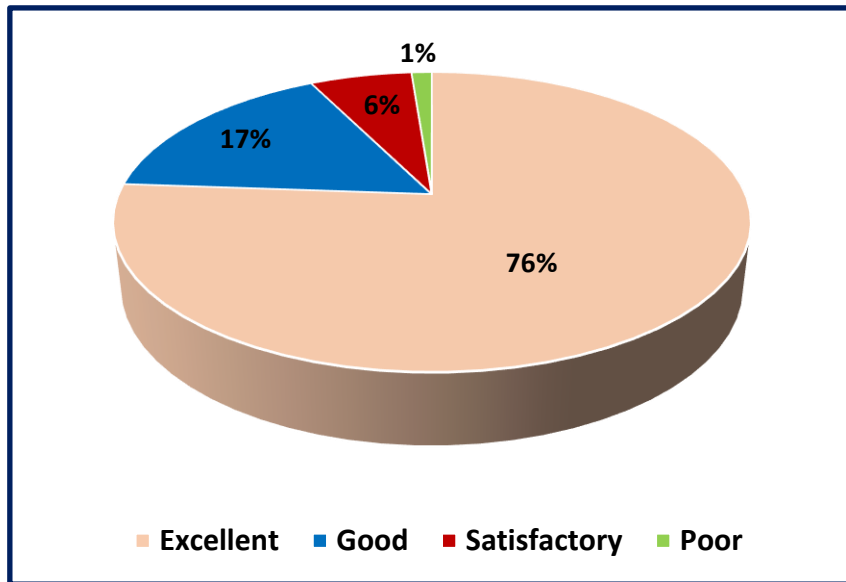
14. Ability to teach beyond the syllabus

Excellent	Good	Satisfactory	Poor	Total
183	38	18	4	243



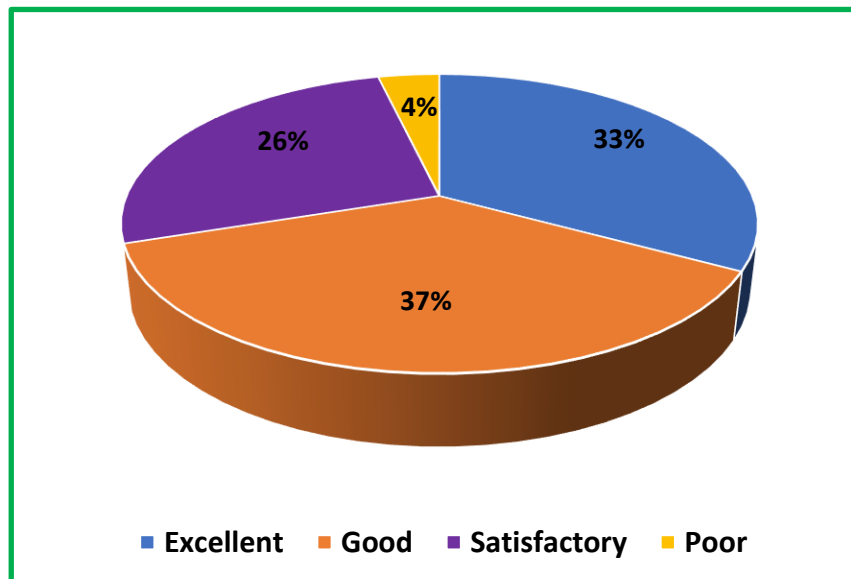
15. Overall rating of the teacher

Excellent	Good	Satisfactory	Poor	Total
185	40	15	3	243



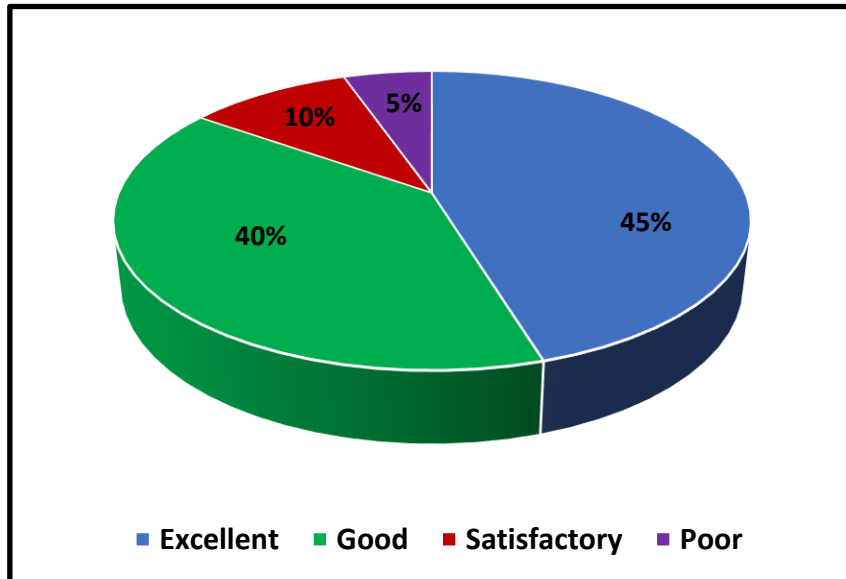
16. The office staff is cooperative and helpful

Excellent	Good	Satisfactory	Poor	Total
80	90	64	9	243



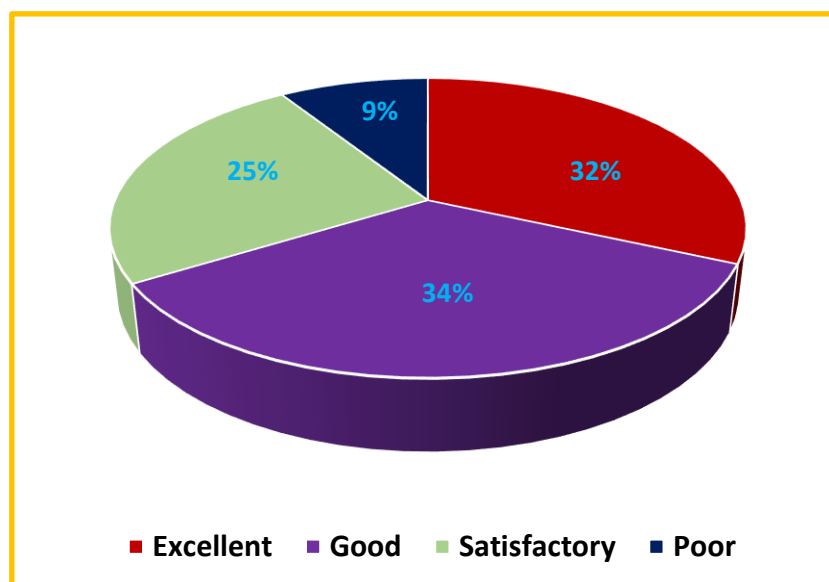
17. The library staff is cooperative and helpful

Excellent	Good	Satisfactory	Poor	Total
110	96	24	13	243



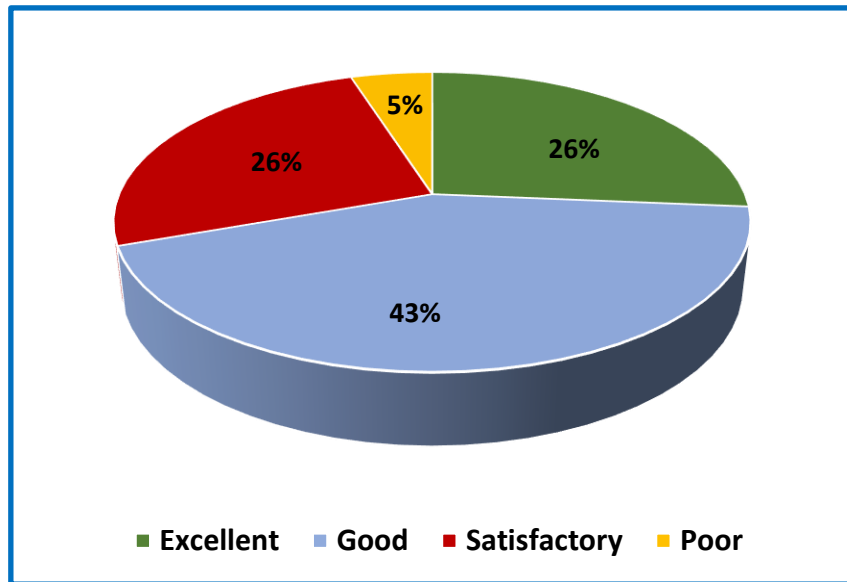
18. The prescribed books/reading materials are available in the library

Excellent	Good	Satisfactory	Poor	Total
77	84	60	22	243



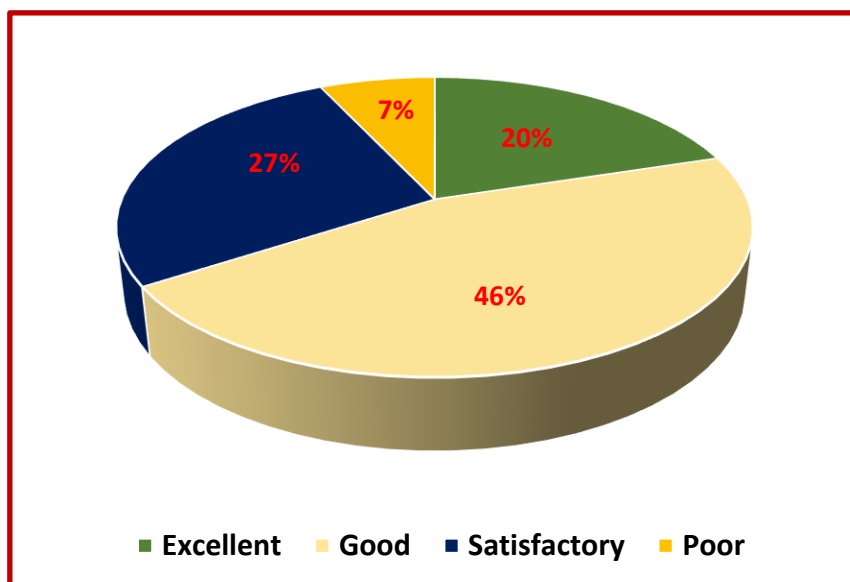
19. Laboratories are well equipped

Excellent	Good	Satisfactory	Poor	Total
64	105	62	12	243



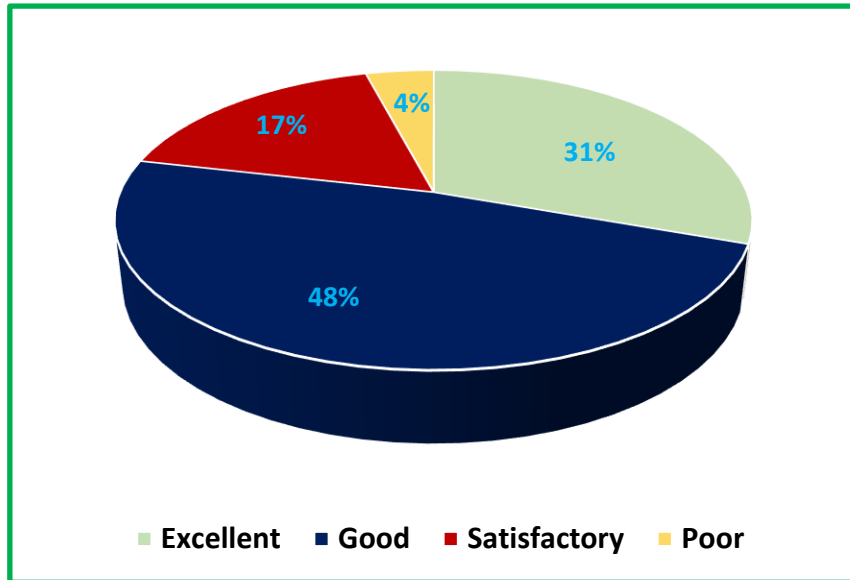
20. Toilets/Washrooms are clean and properly maintained

Excellent	Good	Satisfactory	Poor	Total
49	111	66	17	243



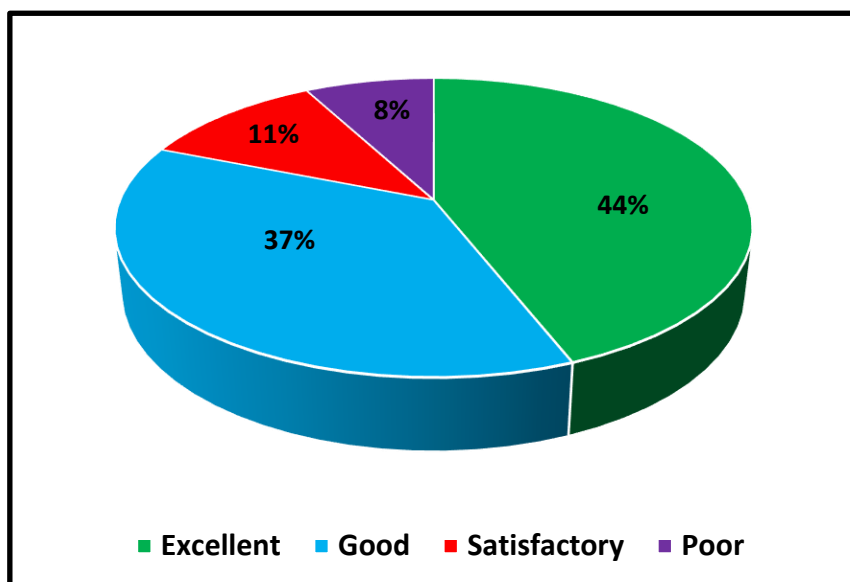
21. Our grievances are redressed in time

Excellent	Good	Satisfactory	Poor	Total
74	117	42	10	243



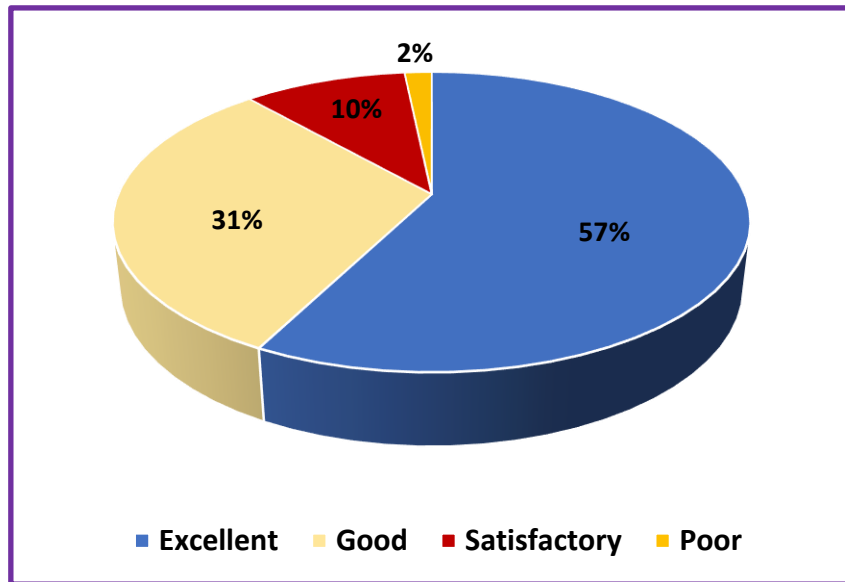
22. Availability of drinking water

Excellent	Good	Satisfactory	Poor	Total
107	90	27	19	243



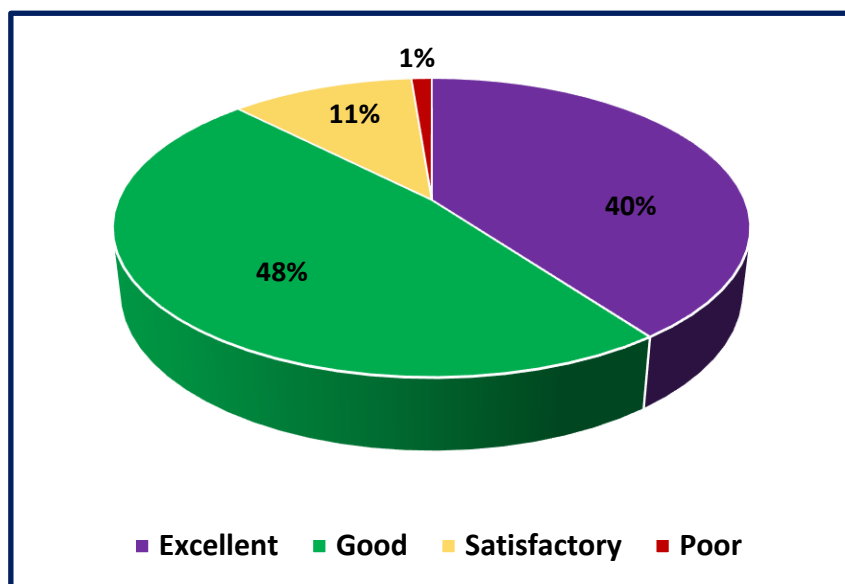
23. Efforts taken by the college to improve the quality of teaching and learning

Excellent	Good	Satisfactory	Poor	Total
140	75	24	4	243



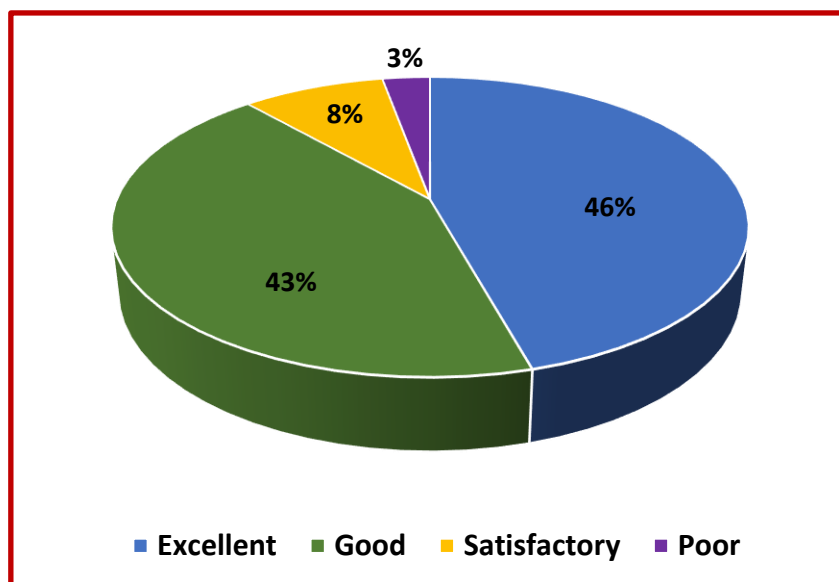
24. Ambiance of the college

Excellent	Good	Satisfactory	Poor	Total
97	116	27	3	243



25. The overall teaching and mentoring process of the college

Excellent	Good	Satisfactory	Poor	Total
111	104	21	7	243




The most appropriate points emerged from the feedback from students are:

- Majority of the students are satisfied with the way of teaching and punctuality of their teachers in the classroom.
- Most of the students expressed satisfaction on extent of syllabus coverage within the stipulated time period.
- Majority of students think that the teachers' communication with the students was always effective and internal evaluation by teachers was also fair and unbiased.
- Most of them have the opinion that teachers guides them for overall personality development and uses ICT based methods for effective curriculum delivery.
- Majority students were satisfied with the overall teaching quality delivered by their teachers.
- Some students have sought for more cooperation and assistance from the office staff and library staff of the college.
- Some students were not highly satisfied with the availability of the prescribed books and reading materials in the library.
- A large number of students given the opinion to make the laboratories better equipped and suggested for proper cleaning and maintaining the toilets and washrooms.

- Some students are not highly satisfied on grievance redressal in time.
- Majority of the students are satisfied with the ambience and overall teaching and mentoring process of the college.

Action taken:

From the analysis it can be interpreted that majority of the students are happy with the overall performance of the college. Few students have some issues on drinking water availability, toilets and washrooms cleaning, laboratories, books availability in library. The IQAC asked the competent authority to consider and resolve the issues for overall betterment of the college. The college authority has taken necessary steps to resolve the issues as far as practicable.


Co-ordinator, IQAC
Deshabandhu Mahavidyalaya
Chittaranjan


(Tridib Santapa Kundu)
Principal
Principal
Deshabandhu Mahavidyalaya
Chittaranjan

Feedback form for Students

2021-22

Semester: 2nd

Program: Hon.

Department: Geography

Please give your level of experience by putting a Tick (✓) against the statement.

Ques. no.	Parameter	Responses			
		Excellent	Good	Satisfactory	Poor
A	About the Teacher				
1	The approach of a teacher towards teaching.	✓			
2	Punctuality in taking classes.		✓		
3	Extent of coverage of syllabus.		✓		
4	Teachers' communication skills.	✓			
5	Ability to include latest developments in the subject taught.		✓		
6	Use of innovative methods of teaching.			✓	
7	Ability to clarify doubts.		✓		
8	Attendance record of the students is maintained by the teacher.	✓			
9	The teacher informs the students about the learning objectives and course outcomes.	✓			
10	The teacher guides the students for their overall personality development and ease in use of ICT based methods of teaching.		✓		
11	The internal evaluation process adopted by the teacher is fair and unbiased.	✓			
12	The teachers' attitude towards students' is friendly and helpful and facilitates the students to overcome their weakness.	✓			
13	The teacher uses student-centric method of teaching.		✓		
14	Ability to teach beyond the syllabus.		✓		
15	Overall rating of the teacher.	✓			
B	About the College				
16	The office staff is cooperative and helpful.		✓		
17	The library staff is cooperative and helpful.		✓		
18	The prescribed books/reading materials are available in the library.			✓	
19	Laboratories are well equipped.		✓		
20	Toilets/Washrooms are clean and properly maintained.		✓		
21	Our grievances are redressed in time.		✓		
22	Availability of drinking water.		✓		
23	Efforts taken by the college to improve the quality of teaching and learning.	✓			
24	Ambiance of the college.	✓			
25	The overall teaching and mentoring process of the college.		✓		